

## **Angelcare Shop - Delivery Options & Costs**

Please contact us via [helpline@babyhelpline.co.uk](mailto:helpline@babyhelpline.co.uk) if you have any issues with your order and we will contact the carrier selected for delivery on your behalf.

### **United Kingdom Mainland/Northern Ireland**

We offer the following delivery options for UK Mainland and Northern Ireland deliveries (with exclusions).



### **Standard & Free Delivery Areas**

The map to the left highlights the areas of the United Kingdom that are eligible for standard and free delivery as detailed below.

Republic of Ireland orders will be delivered by courier as detailed below. We are unable to offer free or standard delivery to the Republic of Ireland.

### **Did you know?**

All orders placed before 12 noon Monday to Friday will be dispatched the same day.

Any orders placed after 12 noon on Friday, or all-day Saturday or Sunday, will not be dispatched until the next working day. Please note, Bank Holidays are not considered working days.

<b>Free Delivery*</b>	<b>Standard Delivery*</b>	<b>Republic of Ireland Delivery</b>
2-5 Working days**	2-5 Working days**	2-6 Working days** depending on location
£0.00 (on orders over £50)	£2.95 (on orders under £50)	£11.95 (on all orders)

\* These delivery options only apply to postal addresses within the United Kingdom

\*\* Working days are: Monday to Friday, 9:00am to 17:30pm

### **Delivery Exceptions**

All of our deliveries are subject to stock availability and credit card authorisation, and that you are available to accept the delivery.

### **What happens if you are not home when your order is delivered?**

If you are not in when the courier attempts delivery, the courier will leave you a card so that you can rearrange delivery at a convenient time. Alternatively, the courier may leave your parcel with a neighbour and leave you a card to advise you.

### **British Forces Deliveries**

British Forces Deliveries BFPO deliveries are charged at £8.95. Please allow up to ten working days from receipt at BFPO Wembley to arrival at your BFPO address.

### **Channel Islands Deliveries**

A fixed charge of £13.95 will be made for each order delivered to The Channel Islands. Please select Guernsey or Jersey as your Country when you place your order. All prices are inclusive of applicable UK taxes.

### **International Deliveries**

We are able to facilitate delivery to UK and Ireland only. If your monitor was purchased in the UK or Ireland and you require spares, we are only able to deliver to a UK or Ireland address.